

YOUR DUPLICATE VIVERA RETAINERS

FIRST-PLEASE CHECK THE FIT

RINSE your new Vivera retainers under cold water for at least 30 seconds, and then TRY EACH OF THE 3 SETS, as soon after collection as you can.

- If there is a concern re a Vivera retainer fit, *please let us know as soon as possible*. This very rarely happens as all our retainers are custom-made using the latest Invisalign precision- engineered digital technology from your most recent Itero scan.
- If we don't hear from you within 3 days, we will assume your Viveras fit as they should. After that, we will not be able to replace them under guarantee.
- Please also remember to keep them in their box and away from family pets.

VIVERA RETAINER CARE

Clean them thoroughly and carefully every time you wear them in cold water with a small amount of mild Fairy Liquid, liquid soap or equivalent, together with an adapted cotton wool bud to catch all the 'nooks and crannies' on the inside of each individual tooth imprint. Please don't use a toothbrush or toothpaste as these are too harsh and may damage them. Rinse well.

Retainer Brite tablets to supplement this routine should always be used at the frequency recommended by your orthodontist, or if you are over 18 years, you may wish to try Eversmile White Foam daily for useful 'On the Go' mild whitening and retainer cleaning, for short periods.

And, just in case there is something else you would like to ask us, here are the answers to our most *frequently asked questions*

1. My cleaning tablets have run out. Can I order some more at the same or any other time?

Of course. Just let us know how many boxes of Retainer-Brite you need.

2. Can I order anything else to help me look after them?

Yes, you can also purchase any of the following along with your new retainers. EverSmile White Foam, 'Chewies', for when you change to your next set, Retainer boxes for safekeeping and lots of other items specific to looking after your Viveras and Bonded retainers to keep them, and your teeth and gums healthy.

3. How long will it be before I can collect my new retainers from the practice?

We need at least 2 weeks' notice to allow Invisalign to manufacture and ship these within the fee quoted. We will let you know as soon as they arrive at the practice.

4. I'm unable to collect my retainers or hygiene items. Can they be posted out to me?

Vivera retainers and hygiene items can be posted out to you. Postage will be added to your invoice.

5. Can I re-order again? Yes, as long as you have not had any new dental restorations, including fillings, crowns, bridges, implants, gum changes or tooth loss *since* your last scan. We will be happy to carry out a new one for you if there is any doubt.

*If you have any further questions concerning your Vivera retainers, please e mail us at...
reception@wimbledon-orthodontist.co.uk*